



Universidad de Oviedo

EUROPEAN SOCIETY FOR
ESOE
ORGANIZATIONAL EXCELLENCE

6th “Toulon - Verona” Conference

PROCEEDINGS

QUALITY IN HIGHER EDUCATION, HEALTH CARE AND LOCAL GOVERNMENT

10, 11, 12 September 2003

Auditorio Príncipe Felipe, Oviedo (Asturias)

SPAIN



Oviedo City Council



cajAstur 



CENTRO PARA
LA CALIDAD
EN ASTURIAS